

Internal Quality Assurance Cell Action Taken Report of Teacher Feedback Survey

The College strives to fulfil its responsibility towards one of the most important stakeholders of our ecosystem, the teaching staff. It's heartening to note that 70 percent of the faculty rate the overall environment in the college for teaching and research as exemplary. About 93 percent of the teaching staff is satisfied with the services that include timely salary disbursal. Faculty members also expressed satisfaction with library, canteen and medical facilities In an effort to be fair and transparent, relevant policies, decisions and data for public knowledge announced and displayed through the college website. Teaching at MH involves discussions and debates and concerted commitment to application of theories for holistic development of students. The college also plays its part in training the teachers. MH has organized several training programmes for faculty members to familiarize them with the use of computers, generic and specific software, and IT toolsincluding exposure to Moodles and Microsoft Teams. The programme 'Miranda Goes Google' has permitted faculty and students alike to use collaborative IT tools. Several faculty members have undergone training in use of IT tools at ILLL and CPDHE and are also actively engaged in writing course materials and creating e-resources for DU and other institutions. The facility of time based online quiz platforms, uploading of study materials and internal assessment marks are ensured through MH acadME app. The app facilitates online teaching, learning and evaluation. It also helps maintainconsolidated attendance, and internal assessment scores and timetables. Student projects and presentations have become a part of internal assessment for every department. Flipped classrooms, brain storming, role play, mock courts, hands on training in science research projects and immersive learning through exposure to field work are all part of the symbiotic learning environment at MH. Based on the feedback taken from the teachers and students, the following IT facilities have been enhanced in the college: For online teaching, webinars and meetings, Online Platform Meeting License (one for 500 participants and another for 100 participants) subscriptions have been purchased. Depending on the requirement such as to host the Miranda House Annual Festival, Tempest, webinar



version of 1000 participants was also subscribed to for one month. Dongle rooms have also been created for providing network connectivity using the AIRTEL and VODAFONE wireless data cards. DU internet bandwidth was found to be inadequate to meet the requirements of online teaching, learning and carrying out official work. To bridge the data requirement gap a TATA Telecom ISP (Internet Service Provider) lease line was hired for providing a 24×7 non-stop connectivity (bandwidth 30MBPS) in the college. A Firewall has also been installed for meeting the needs of the MH community when DU internet bandwidth is insufficient. Technical staff has also been allocated to the different parts of the college to resolve the connectivity related issues and to ensure smooth connectivity at all times.

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