

## Report of the Internal Complaint Committee 2021-22

This year was the first year after the experience of lockdowns and the pandemic abated slowly with the onset of extensive vaccination. Slowly the University of Delhi also opened up and came back to the in-person mode of classes.

Two new members Ms. Geeta Rani and Mr. Sunil Kumar joined the ICC Miranda House as the Non-Teaching Staff Representatives.

Dr. Bilasini Devi Naorem joined the ICC in place of Dr. Elangbam Geetanjali who had proceeded on maternity leave.

A half-yearly review meeting was held by the ICC on 6th December 2021.

Online training workshops were held separately for Students, teaching and non-teaching staff members at different times of the academic year between February and March.

Four complaints have been filed before ICC in 2021-2022. Resolutions were provided to all the complainants. ICC provided recommendations to resolve the issues. The college took action as per the recommendations in each case.

The provision of the in-house Counselor was a great help during this period.

Student elections to the committee were held on the 6th of May 2022. Polling was through the Google form generated by the convenor WDC.